

Waterloo Wellington LHIN: Our Local Health System Performance

Produced on: June 10, 2013

ACUTE CARE AND EMERGENCY DEPARTMENT

Attribute/Theme	Indicator		Directionality	ONTARIO	Waterloo Wellington	LHIN Rank
ACCESS/ Wait Times in ED	Emergency Room Wait Times	90th percentile length of stay for ED patients: -High complexity, 2010/11	Down	11.5	11	7
		90th percentile length of stay for ED patients: -Low complexity, 2010/11	Down	4.4	5.1	12
		Percentage of patients left without being seen, 2010/11	Down	3.5%	4.8%	14
		90th percentile time to physician initial assessment, 2010/11	Down	3.4	4.4	14
ACCESS/ Surgical Wait Times and Access to Specialists	Cancer Surgeries	Percentage of priority 2 cases done within target, 2010/11	Up	62%	71%	5
		Percentage of priority 3 cases done within target, 2010/11	Up	70%	82%	2
		Percentage of priority 4 cases done within target, 2010/11	Up	90%	97%	3
		90th percentile wait time, 2010/11	Down	60	49	5
ACCESS/ Surgical Wait Times and Access to Specialists	General Surgeries	Percentage of priority 2 cases done within target, 2010/11	Up	80%	85%	3
		Percentage of priority 3 cases done within target, 2010/11	Up	89%	94%	3
		Percentage of priority 4 cases done within target, 2010/11	Up	97%	98%	4
		90th percentile wait time, 2010/11	Down	104	85	2
ACCESS/ Surgical Wait Times and Access to Specialists	Cataract Surgeries	Percentage of priority 2 cases done within target, 2010/11	Up	82%	NV	
		Percentage of priority 3 cases done within target, 2010/11	Up	79%	100%	1
		Percentage of priority 4 cases done within target, 2010/11	Up	97%	100%	1
		90th percentile wait time, 2010/11	Down	123	92	2

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ACCESS/ Surgical Wait Times and Access to Specialists	CT Scans	Percentage of priority 2 cases done within target, 2010/11	Up	90%	85%	12
		Percentage of priority 3 cases done within target, 2010/11	Up	64%	59%	10
		Percentage of priority 4 cases done within target, 2010/11	Up	79%	89%	2
		90th percentile wait time, 2010/11	Down	33	28	5
ACCESS/ Surgical Wait Times and Access to Specialists	MRI Scans	Percentage of priority 2 cases done within target, 2010/11	Up	72%	75%	6
		Percentage of priority 3 cases done within target, 2010/11	Up	48%	35%	13
		Percentage of priority 4 cases done within target, 2010/11	Up	32%	49%	1
		90th percentile wait time, 2010/11	Down	116	62	2
		Percentage of urgent cases done within target, Nov 2011	Up	90%	NV	
		Percentage of semi-urgent cases done within target, Nov 2011	Up	95%	89%	8

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ACCESS/ Surgical Wait Times and Access to Specialists	Coronary Artery Bypass Graft Procedure	Percentage of elective cases done within target, Nov 2011	Up	99%	100%	1
		90th percentile wait time for urgent cases, Nov 2011	Down	7	NV	
		90th percentile wait time for semi-urgent cases, Nov 2011	Down	22	16	3
		90th percentile wait time for elective cases, Nov 2011	Down	46	29	2
ACCESS/ Surgical Wait Times and Access to Specialists	Angiography Procedure	Percentage of urgent cases done within target, Nov 2011	Up	91%	99%	2
		Percentage of semi-urgent cases done within target, Nov 2011	Up	80%	79%	10
		Percentage of elective cases done within target, Nov 2011	Up	98%	100%	1
		90th percentile wait time for urgent cases, Nov 2011	Down	3.0	2.0	6
		90th percentile wait time for semi-urgent cases, Nov 2011	Down	18	21	10
		90th percentile wait time for elective cases, Nov 2011	Down	23	19	7
ACCESS/ Surgical Wait Times and Access to Specialists	Percutaneous Coronary Intervention Procedure	Percentage of urgent cases done within target, Nov 2011	Up	93%	NV	
		Percentage of semi-urgent cases done within target, Nov 2011	Up	87%	NV	
		Percentage of elective cases done within target, Nov 2011	Up	98%	NV	
		90th percentile wait time for urgent cases, Nov 2011	Down	4.0	NV	
		90th percentile wait time for semi-urgent cases , Nov 2011	Down	16	NV	
		90th percentile wait time for elective cases, Nov 2011	Down	19	NV	

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EFFICIENCY/Receiving the right treatments in hospital	Percentage of seniors hospitalized for AMI who, within 90 days post-discharge, filled a prescription for: (2010/11)	Beta-blocker	Up	78%	82%	3
		ACEI/ARB	Up	78%	79%	6
		Statin	Up	87%	90%	2
		All three drugs	Up	58%	63%	2
EFFICIENCY/Receiving the right treatments in hospital	Percentage of seniors hospitalized for CHF who, within 90 days post-discharge, filled a prescription for: (2010/11)	Beta-blocker	Up	66%	69%	3
		ACEI/ARB	Up	69%	71%	1
		Both beta-blocker and ACEI/ARB	Up	49%	53%	1
EFFICIENCY/Potentially avoidable hospitalizations	Rates of hospitalizations for ambulatory care sensitive conditions in Ontario, 2010/11		Down	275	239	3
EFFICIENCY/Potentially avoidable hospitalizations	Percentage of readmission to acute care hospital for any reason within 30 days of being discharged for: (2010/11)	Cardiac conditions	Down	12%	10%	1
		CHF	Down	23%	17%	1
		Pneumonia	Down	13%	12%	4
		COPD	Down	19%	16%	1
		Stroke	Down	8.6%	7.3%	4
		Gastrointestinal	Down	16%	15%	1
		Diabetes	Down	14%	13%	5
SAFE/Mortality in hospital	Adjusted death rate from heart attack per 100 patients within 30 days, 2009/10		Down	8.2	9.5	8
SAFE/Mortality in hospital	Adjusted in-hospital rate of death within 30 days per 100 patients admitted for stroke, 2010/11		Down	15	16	10
EFFECTIVENESS/Right service in right place	Percentage of acute care bed days which are designated as alternative level care (ALC) , 2010/11		Down	17%	17%	9

PRIMARY CARE

Attribute/Theme	Indicator	Directionality	ONTARIO	Waterloo Wellington	LHIN Rank	
Effective	Percentage of diabetic patients who, in the past 12 months, had an eye exam	Up	52%	54%	6	
Chronic disease management	Percentage of elderly diabetic patients (aged 66+) who, in the past year, regularly filled prescriptions for: ACEI/ARB, Statins, both	ACEI/ARB	Up	68	68	7
		Statins	Up	62	60	11
Chronic disease management	Percentage of people with diabetes for more than a year who had a serious diabetes complication within a year: Any serious complication, Surgery for circulation problem, Death, Heart Attack, Stroke, Kidney failure	Any serious complication	Down	4.3	4.3	6
		Surgery for circulation problem	Down	0.14	0.17	9
		Death	Down	2.7	2.8	7
		Heart attack	Down	1.1	1.0	3
		Stroke	Down	0.54	0.55	7
		Kidney failure	Down	0.17	0.15	2
Discharge and transitions	30-day post-discharge rate of physician visits for any mental health conditions after an inpatient stay for MH and addictions	Up	63	64	8	
Unhealthy Behaviour	Percentage of the population who smoke	Up	19	17	11	
Unhealthy Behaviour	Percentage of the population (aged 20 and over) who are obese	Down	19	20	5	
Unhealthy Behaviour	Percentage of the population who are physically inactive	Down	49	43	3	
Unhealthy Behaviour	Percentage of the population with inadequate fruit and vegetable intake	Down	58	59	8	

MENTAL HEALTH AND MATERNAL CARE HEALTH

Attribute/Theme	Indicator	Directionality	ONTARIO	Waterloo Wellington	LHIN Rank
FOCUSED ON POPULATION HEALTH/ Sexual health	HIV incidence per 100,000 people (2009)	Down	7.8	2.4	3
FOCUSED ON POPULATION HEALTH/ Preventative measures	Percentage of Ontario women aged 50 to 69 who had a mammogram within a two-year period	Up	67%	66%	8
FOCUSED ON POPULATION HEALTH/ Preventative measures	Percentage of Ontario women aged 20 to 69 who had a Pap test within a three-year period	Up	72%	74%	3
FOCUSED ON POPULATION HEALTH/ Preventative measures	Percentage of people aged 50 to 74 who reported having a fecal occult blood test (FOBT) within a two-year period	Up	27%	33%	1
FOCUSED ON POPULATION HEALTH/ Death and Harm	Acute myocardial infarction (AMI) incidence per 100,000 people aged 20 and over	Down	206	208	6
FOCUSED ON POPULATION HEALTH/ Death and Harm	Rate of injury-related hospitalizations per 100,000 people	Down	417	425	8
FOCUSED ON POPULATION HEALTH/ Mental health	Rate of emergency department visits for intentional self-harm per 100,000 people aged 12 and over	Down	86	106	10
EFFECTIVE/ Potentially avoidable hospitalizations	Risk adjusted readmission rates for specific or related mental health conditions:				
	MH and addictions	Down	10.3	9.9	9
	Depression	Down	6.4	6.3	8
	Schizophrenia and BPD	Down	11.7	9.4	6

LONG TERM CARE AND HOME CARE

Attribute/Theme	Indicator	Directionality	ONTARIO	Waterloo Wellington	LHIN Rank
ACCESSIBLE/ Access to long-term care	Median number of days to LTC home placement: - Overall placements	Down	113	134	10
ACCESSIBLE/ Access to home care	90th percentile wait time of home care clients referred from community receiving first service within 30 days of application	Down	9.0	14	13
ACCESSIBLE/ Access to home care		Down	7.0	8.0	14
EFFECTIVE/ Potentially avoidable hospitalizations	Rates of 30 day readmission to acute care per 100 episodes of acute care by LTC residents	Down	14	12	1
EFFECTIVE/ Keeping people healthy in long-term care	Percentage of residents with worsening bladder control	Down	20%	23%	10
EFFECTIVE/ Keeping home care clients healthy	Percentage of home care clients whose bladder function has recently declined or did not improve compared to previous assessment	Down	58%	57%	4
EFFECTIVE/ Keeping home care clients healthy	Percentage of home care clients having daily, intense pain or with pain severe enough to disrupt normal activities	Down	36%	32%	1
SAFE/ Drug safety	Percentage of complex continuing care residents on antipsychotic medication with no clear reason for using them	Down	32%	35%	9
SAFE/ Avoiding harm in long-term care	Percentage of LTC residents who had a fall in the last 30 days	Down	14%	15%	10
SAFE/ Avoiding harm in long-term care	Rate of falls among long-term care senior residents per 100 resident years resulting in an emergency department visit	Down	8.8%	6.8%	1
SAFE/ Avoiding harm in long-term care	Percentage of LTC residents with a new pressure ulcer (stage 2 or higher)	Down	2.6%	2.8%	8
SAFE/ Avoiding harm in long-term care	Percentage of LTC residents who had a pressure ulcer that recently got worse	Down	2.8%	3.0%	8
SAFE/ Avoiding harm in home care	Percentage of home care clients who report that they have fallen in the last 90 days	Down	28%	29%	9
SAFE/ Avoiding harm in home care	Percentage of home care clients with a new pressure ulcer (stages 2 to 4) or an ulcer that failed to improve	Down	7.9%	8.6%	10
SAFE/ Avoiding harm in home care	Percentage of home care clients with unexplained injuries, burns or fractures	Down	11%	10%	5
EFFICIENT/ Right service in the right place	Percentage of people placed into an LTC home who do not have high or very high needs for LTC services and could potentially be cared for elsewhere	Down	19%	15%	1
EFFICIENT/ Avoidable ED visits	Number of emergency department visits due to an ambulatory care sensitive condition (ACSCs) per 100 LTC residents per year	Down	5.6	3.3	1
APPROPRIATELY RESOURCED/ Healthy work environments	Percentage of home care primary caregivers experiencing feelings of distress and/or unable to continue in caring activities	Down	21%	22%	8